



Quality Policy Statement

Sprite Labels Ltd, a specialist business to business label manufacturer and solutions provider, is committed to meeting customer requirements in terms of product and service. In support of this commitment, the company operates a Quality Management System in-line with the internationally recognised quality management standard, ISO 9001:2015.

It is our policy to:

- Assess customer needs, ensuring the product is distributed and delivered, on time, every time
- Comply with all applicable compliance and other requirements including those detailed in ISO 9001:2015.
- Continually improve the effectiveness of our Quality Management System
- Establish quality related objectives and targets when opportunities are identified, reviewing our performance against those objectives as part of our management review process
- Promote customer satisfaction and enhance the customer experience wherever possible
- Ensure employees act in accordance with this policy and Sprite Labels' Quality Management System and have the relevant competences to fulfill their responsibilities.

The Managing Director is responsible for this policy and ensuring that it is reviewed for its continuing suitability. This will be achieved through the annual management review. However, it is the responsibility of every employee and others who work for Sprite Labels, to adhere to the principles and aims set out in this policy statement.

Managing Director
February 2018